



eCHECK-IN SHOWCASE

AIRLINES NEEDS

OUR CUSTOMER NEEDS

REDUCE

operational costs,
optimize delay costs
and minimize delay
effect

INCREASE

online check-in
through various
channels

GENERATE

ancillary revenue
through online
check-in

IMPROVING

digital services to
meet the customers'
needs through the
channels they prefer

SOLRINGAIR SOLUTION

WHAT IS eCHECK-IN SUITE

Omni-channel platform is a great opportunity for airlines to get in line with the fast-growing trend of purely electronic services through Web, mobile or automated channels. Beneficial for airlines and passengers alike, eCheck-in Suite is easy to navigate. It is also fast and efficient.

SolringAir eCheck-in Suite uses a unique and innovative customer-centric model, equipping airlines with the necessary tools to effectively and efficiently manage eCheck-in process.

eCHECK –IN SUITE JOURNEY

2015

- eCheck-in Suite (SITA WS) for airlines

2016

- redesign & new features eCheck-in Suite (SITA WS)

2017

- new launch of eCheck-in Suite (Amadeus WS)

2018

- new features eCheck-in Suite (Amadeus WS)

2019

- voice eCheck-in
- personalized marketing tool
- customer support manager

eCHECK-IN SUITE FEATURES



regular
and charter
flights



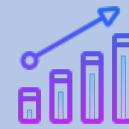
36 airlines
interline
check-in



up to 99
segments
by one click



embedded
personalized
marketing



real time BI
dashboards



boarding
pass
generation

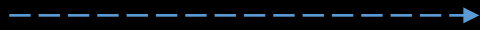


customized
notifications
across
preferred
channel

SOLRINGAIR IMPLEMENTED eCHECK-IN SUITE THAT INCLUDES MODULES



ONLINE CHECK-IN



CHECK-IN INVITATION



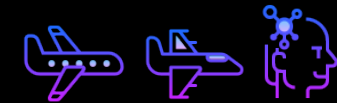
AUTOMATED CHECK-IN



- MOBILE CHECK-IN APP
- WEB CHECK-IN APP
- AIRPORT KIOSK



- PUSH
- EMAIL
- SMS/MESSENGER



- FOR REGULAR FLIGHTS
- FOR CHARTER FLIGHTS
- BI OVERBOOKING MANAGER

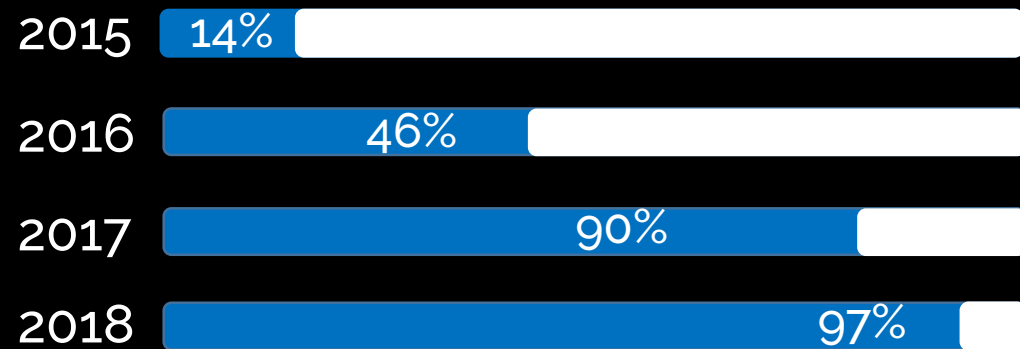
SOLRINGAIR eCHECK-IN SUITE INCLUDES SUCH UI/UX FEATURES

- User friendly navigation
- Mobile responsive
- Cross-browser friendly
- WCAG 2.0 Level (W3C) compliance
- Smart marketing & upselling
- Multi-language (Cyrillic, Latin, Right to Left, Chinese European)

With extremely high ratings and the best user-friendly designed features, this product is the ultimate intelligent solution airlines need for the automated handling of their pre-check-in, check-in and post check-in operations.

ACHIEVEMENTS

ONLINE CHECK-IN GROWTH



Over the years, eCheck-in users have increased considerably in comparison to passengers for airport check-in. For now, eCheck-in is the most preferred way for passengers of our customer.

PASSENGERS SATISFACTION JOURNEY

MOBILE APP



Mobile App Check-in is planned be the main check-in method by 2021. This reflects the values passengers place on the digital experience and why there should be a focus on improved user experience for an increase in returning customers and general customer base. Passengers satisfaction journey shows that SolringAir improving of Mobile App with new features and functionality increase passengers satisfaction and put Mobile App of our customer in TOP between airlines Apps

ONLINE CHECK-IN SUITE IN NUMBERS



an airline with
8 MIO
passenger turnover



average
100 flights
daily



reduce
1 check-in counter
per flight



\$1.5 MIO
costs optimization
annually